## Minutes

## Winchester Department of Social Services Advisory Board Meeting Thursday, May 22, 2014

Members Present: Betty Curtis, Marie Imoh, Rex Marshall, Tricia Stiles, Kathy Tagnesi, Les

Taylor, Patrick Wingfield

Members Absent: Nathaniel Prezzy

Staff/Guests: Georjean Coco (WDSS Asst. Director), Holly Day (Family Services Worker), Jaimi Lineberg (WDSS Family Service Supervisor), Vicki Whitmore (WDSS Benefits Supervisor), Sarah

Wingfield (WDSS Family Service Supervisor), Connie Greer (WDSS Fiscal Assistant)

## **RECAP OF BOARD VOTES:**

Motions:	Action:	Status:
Motion to Adopt Minutes of April 24, 2014 Advisory Board	1 <sup>st</sup> :Kathy Tagnesi	Approved
Meeting	2 <sup>nd</sup> : Betty Curtis	Unanimously
Motion to adjourn Advisory Board Meeting	1st:Kathy Tagnesi	Approved
	2 <sup>nd</sup> : Betty Curtis	Unanimously

Item	Discussion	Action
Call to Order/Approval of Minutes	The meeting was called to order at 4:05 pm by Tricia Stiles, Vice Chair	Ms. Tagnesi motioned to approve the April 24, 2014 Meeting Minutes; Ms. Curtis seconded the motion. The motion was approved unanimously.
Announcements	Community Baby Shower	Baby care items being collected from June 1-16 at various collection locations. Advisory board members were invited to contribute.
	Trauma Training	The Trauma Training event sponsored by City of Winchester DSS on May 20 at the Hampton Inn was very well-received by the community.
	Rotary Club Rummage Sale	• Tricia Stiles shared that the Rotary Club is having a Rummage Sale at the Armory on June 7. Early Bird shoppers can pay \$10.00 to being shopping at 7:00AM. Free admission begins at 8:00 AM. There will be house wares, clothing, furniture, toys, jewelry and proceeds benefit Faith in Action.
Staff Report	Management Team Report	• Ms. Whitmore reported that the Benefits Unit continues working with the new Medicaid System. They currently have an 87% disposition rate. The Unit is currently fully staffed resulting in more manageable case loads.

# **Minutes**

# Winchester Department of Social Services Advisory Board Meeting Thursday, May 22, 2014

Item	Discussion	Action
	o Family Services Team	Ms. Lineberg reported that a Family Services III worker has been hired and will start with the Agency soon. There is currently a city-wide hiring freeze. The Family Services unit continues to have 34 children in foster care.
	o Administrative Services	No report
Committee Reports	PR Committee Report	No report
Old Business	Status of Member Recruitment	• There is one (1) vacancy on the Board. Three (3) applications for open board positions throughout the City are currently being reviewed by City Council.
	Winchester Local Profile Report	Ms. Coco reviewed the Winchester     Local Profile Report.
New Business	Adult Protective Services     Overview	Ms. Day spoke about Adult Abuse Awareness month (May) and contrasted Child Protective Services and Adult Protective Services. Referral resources were distributed.
Date and Location of Next Meeting/Adjourn ment	<ul> <li>The next Social Service         Advisory Board meeting will         be Thursday, June 26, 2014,         4:00 pm in the DSS Board         Room.</li> </ul>	Ms. Tagnesi motioned to adjourn the meeting at 4:50 pm. Ms. Curtis seconded; the motion passed unanimously.

Attachments: Adult Protective Services Overview

Signature

City of Winchester Local Profile Report

# Local Department of Social Services Profile Report, SFY 2013

Agency Level: II (Two)	HD Dolliers Installation		•		
fame) w	very- parametring-wille	II Support: Mill	Type of Agency Board: Advisory City Adm	Advisory	City Adm

Iministrator <sup>2</sup> The local department's HR policy either completely deviates from VDSS policies ("Jurisdiction-wide"), does not vary ("Non-deviating"), or is a mix of VDSS and local policies ("Partial deviating"). <sup>1</sup> Refers to the local agency's level or size, varying from I (one) to III (three), with III being the largest.

\* Refers to whether the local agency has an administrative or advisory board. For agencies with advisory boards, administrative entity is underlined.  $^3$  Refers to the local agency's level of IT support from VDSS.

opulation, 2012	Wlnct	Winchester	Northern	Staterwide
	Count	Percent	Perces	Percent
etal Papulation	26,881			
By Age				
Children (0-17 years)	6.141	23%	24%	230%
Adults 18-64 years	16,895	63%	7.7	6.40%
Adult 65+ years	3,845	14%	10%	130%
By Race/Ethnicity				2 24
White	22,569	84%	75%	7294
Biack/African American	3,321	12%	13%	21%
Other race	991	4%	12%	7
Hispanic/Latino	4,315	16%	14%	268

Ro	tional Center	merican	
17.70	come from the Na	acific Islanders. A	clusive of race.
10.70	ce estimates c	Hawaiians/Pa	rt mutually ex
250	Health. Bridged ra	"includes Asians,	spaníc origin is no
	source: Virginia Department of Health. Bridged race estimates come from the National Center	or Health Statistics. "Other race" includes Asians, Hawaiians/Pacific Islanders. American	ndians, and Alaskan Natives. Hispanic origin is not mutually exclusive of race.

Number of Pecple (All Ages) living in	Percent of People (Ail Ages) living in	Number of Children (< 18 years) living	Percent of Calidren (< 18 years) living	Source: US Census Bureau, Small Area Income and Poverty Estimates (SAIPE). Estimates are for 2012.
Poverty in locality	Poverty in locality	in Poverty in locality	in Poverty in locality	
4,257	16%	1,343	23%	

Percentage of People (All Ages) Living in Poverty, 2002-2012		5 12.5%	13.6%			12 % C	12.9%	13.6%	14.0%	- th-s	14.6%
	Children Alt age	7.5% 9.6%	8.3% 9.9%		10.0%	%9.6 %6.9	%6.6 %2			_	
Northern	H C.			<b></b>		7	ريزاوت		7.25 4644	197 Mile Sile 1	
	All age	5.9%	6.5%	6.1%	6.1%	6.1%	6.0%	6.2%	6.8%	7.2%	
	Tall to ext	8	17.3%	15.0%	7.3%	16.8%	16.6%	18.1%	22.2%	24.7%	
hester	Chil	16.4%	17		4-1						,
Winchester	All controls		in languages	11.5%		13.9%	12.0%	12.8%	16.3%	19.3%	

Local Department of Social Set . . . ces Profile Report, SFY 2013

Joc	Locality Names		Winchester	lester.		FIPS 840	69	Re	gionelly	Region: Northern	-				
Unemploy-	Winchester		Northern	Milkurfilly .											
and the	Court	Rate (%)	Rate (%)	Rate (%)	10%	rerce	IRC OF WA	rescent of Work-Eligible Adults who are Unemployed, 2003-2013	Die Ad	ults who	are U	emplo	yed, 20	8	-20
2003	13,505	3.7%	3,2%	4.1%	% (9						-				
2004	13,822	3.2%	2.8%	3.7%									1	-/	
2002	13,876	3.1%	2.7%	35.55	% 9					1	/		1	1	П
2006	14,327	2.9%	2.3%	3.0%	ent 4%					1				ŝ	3
2002	14,427	3.2%	2.4%	3.0%			1		1						
2008	14,345	4.5%	3.2%	3.9%	%7 d										
2009	14,400	8.0%	5.3%	6.7%	960							ŀ	ì		+
2010	14,450	7.2%	5.5%	86.9	EOU.	the tree one was two done done done done	çgy.	900	[Q	800	9	040	4	4	اح ا
2011	14,715	7.7%	4.9%	6.2%	Š	2.	<b>.</b>	2	2	2	2	į,	202	Ž,	
2012	14,468	6.8%	4.7%	5.9%	'	S. A.	winchester		0 0 0	Northern	E		Sta	Statewide	<u>o</u>
2013	14,908	6.1%	4.5%	5.5%	Source: Virginia Employment Commission, Rates are for each calendar year. Rates are not reasonable additional	nia Employr	nent Com	nission. Ra	tes are fo	r each cal	andar vea	r Patoe e	400	9	į,

# Local Department of Social Services Profile Report, SFY 2013

Locality Numer								
		Wind	lester		PUPS	840	Region	Northern
Public Assistance			By Age Group			By Race/Ethnicity	Sthnicity	
Recipients (June 2013)	Total	0-17 years	18-64 years	65+ years	White	Black	Other race	Monomotor
Number of Clients								Tring Same
SNAP	5,456	2.428	2.825	202	7007	1000	e L	1
14. 11		}		203	+5000	1,000	725	1,663
Medicald	4,839	3,328	1,154	357	2,129	704	477	1 446
TANF	321	212	108		189	4 6	200	DA.L.

Sources: VDSS, Data Warehouse, SFY ADAPT Client Analysis (SNAP, TANF); MMIS Active Enrollee Analysis (Medicaid). "Other race" includes clients who are Asian/Pacific Islander, American Indian/Alaskan Native, multi-racial, or who have missing race information. Race and Hispanic origin are mutually exclusive categories in the Medicaid count. <sup>1</sup> Excludes clients enrolled in state mental health facilities.

Public Assistance Chents		Numbero	of Clients			
Served by State Fiscal Year	SNAP	TANF	Medicaid <sup>1</sup>	Any Benefit	Public Assistance Clients	ce Clients
2009	5,542	833	4,966	6.825	NS	SNAP
2010	822'9	933	5,477	7.772		Medicald
2011	7,510	277	5,943	8.479		
2012	7,681	888	6,085	8,632	tne 1,000 1,000 1,000	
2013	7,963	782	6,480	8.978	(Cli.	1

Served by State Fiscal Year

------ Any Benefit

TANF

Source: VDSS, Data Warehouse, Cross-Program Client Count Analysis. Unique client counts only, <sup>1</sup> Medicaid count excludes clients enrolled in state mental health facilities.

THE PERSON NAMED IN THE PE	otal	Child	ren (0-17 ye	ars)
Recip	pleats	White	Black	Other
Children in CPS referrals	802	653	220	4
Children in foster care (at end of year)	22	Ħ	2	
Receiving adoption assistance	39	26		y ve

number of children who are receiving adoption services as of 3/1/2014.

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	2011
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F.	8
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2, 4000 2,000 2,000 2,000 2,000	
. N 4 W √ ±	<b>%</b> (
Number o	

18-40 Adult Protective Services Reports | 15 | 11 | 1 | 3 | Source: Adult Services Adult Protective Services (ASAPS) system (data as of 10/1/2013). "MA" = not available. Other Blank White Recipients tdult Services Recipients, SFY 2013

95%

Age Group (years 4T-60

Race/Ethnicity

Total

# Local Department of Social Services Profile Report, SFY 2013

\$27,529,268 100% \$1,187,048 \$1,717,636 3,010,434 0.5% \$7,190,326 \$210,951 \$2,121,648 \$399,965 \$161,160 826 \$105,751 \$185,669 \$413,544 \$38,026,861 看到了 Total \$64,586 \$49,409 \$37,204 \$2,004,215 \$361,199 \$805,790 \$52,875 \$1,219,865 61% 2.5% 9 8 \$633,252 -\$102 \$734,940 37% 5% Local \$45,613 38% \$487,079 0.39% \$242,385 \$244,694 \$13,515,340 \$1,208,082 \$200,232 \$143,613 \$123,956 \$15,191,223 97% \$15,723,915 Region: Northern State \$90,646 \$13,949,342 \$22,100,698 \$23,494,834 1,303,490 0.4% \$280,314 \$199,835 \$583,464 \$667,151 \$7,190,326 \$269,931 \$52,875 \$210,951 Federal Source: VDSS, LASER, annual financial statements. and Social Services Spending. FIPS: 840 Eligibility staff and operations Total Social Services Spending Services purchased for clients Total client benefits spending Services staff and operations idmin costs as percent of total otal administrative costs Percent by funding source Services as a percent of total Benefits as a percent of total Foster care and adoption Clent Benefits Spending Administrative costs Medicaid & FAMIS **Energy Assistance** Other expenses Other Benefits Child Care TANF SNAP Winchester ■ Benefits & Services\* \* includes services purchased for clients. Source: LASER, annual financial reports. Social Services Spending in Locality by Funding Administration Administrative Costs as a Percent of Total Federal State Local Spending in Locality, SFY 2013 Source, SFY 2013 57% Locality Name: % 2% 93% 38%

\$41,222,964

Total amount spent on Social Services in the locality (SFY 2013)

\$2,004,215

Total amount spent on Social Services contributed by the locality (SFY 2013)

Sectal Secretos Senting (as of 10/1/2013)	Direct	Indirect	NER	TOTAL	% of Total Positions
Number of Filled Positions	30	13	0	43	89.6%
Number of Unfilled Positions	2	87	<b>~</b>	ī0	10.4%
Total Number of Positions	32	15	<b>—</b>	48	100 0%
Percent of Positions Unfilled	969	13%	100%	10%	
Pct. of Positions Unfilled-Statewide	20%	17%	29%	19%	
Courses I Dry Design Delaction		1 1 1 1 1 1 1 1 1			

Source: LETS, Position Reimbursement And Status Report (as of 10/1/2013). Refers to number of positions regardless of

Local Department of Social Sections Profile Report, SFY 2013

Winchester

Locality Name:

FIPS 840

Region: Northern

percent of time assigned, invalid filled positions are excluded, NER= Not eligible for reimbursement.

### **Key differences between APS & CPS**

- · APS workers cannot take an adult into custody.
- APS can only investigate if the adult continues to be at risk—we cannot investigate reports of past abuse or neglect if the adult is now safe.
- APS is service oriented only, and has no punitive authority—no central registry for abusers / neglectors.
- APS <u>cannot</u> force a competent adult to accept services against his or her wishes.

### APS can:

- · Intervene to stop abuse, neglect, or exploitation.
- · Refer a case for criminal investigation.
- · Refer a case for regulatory agency investigation.
- Provide services to enhance a victim's safety.
- Strengthen support systems.
- Assist with legal intervention, such as guardianship.
- · Obtain emergency, medical, or protective orders.
- Provide a variety of services geared toward the specific needs of each individual client.

### **APS validity:**

- A report must meet specific criteria to be valid for APS investigation:
- · Must involve a living, identifiable victim.
- Victim must be over <u>60 years of age</u>, or over <u>18 and incapacitated</u>.
- Circumstances reported must meet definition for abuse, neglect, or exploitation.

### Adult Abuse, Neglect, & Exploitation

- <u>Abuse</u>: the willful infliction of physical pain, injury, or mental anguish or unreasonable confinement of an adult. Sexual abuse of an adult can also be investigated by APS.
- <u>Nestect</u>: the adult is living under such circumstances that he is not able to provide for himself or is not being provided services necessary to maintain his physical and mental health and that the failure to receive such necessary services impairs or threatens to impair his well-being. This can include neglect by caregivers, or self-neglect.
- <u>Exploitation</u>: the lilegal use of an incapacitated adult or his resources for another's profit or advantage. This does not include a competent individual knowingly and willingly giving resources to another person against the wishes of his/her family.

### **Key points of APS:**

- Sometimes the APS worker must advocate for the individual's right to make his / her own choices, even if others—including the APS worker—disagree with the adult's decisions.
- EVERY adult, regardless of age or disability, has the right to make his or her own decisions unless her or she delegates that responsibility voluntarily, or unless the court grants that responsibility to another individual.
- The least restrictive and least intrusive intervention necessary to protect the adult and stabilize the situation is the most appropriate.
- Legal action is considered only after all other alternatives have been explored, and then only the least restrictive means of intervention is to be used.

### What can Adult Services do?

- Arrange for in-home care for clients who meet criteria for those services
- Advocate for the client with other service providers, family, community, etc.
- Provide case management services
- Help the dient to access available services in the community, such as nutrition services, transportation, home repair, medical care, etc.
- Help arrange for placement in a nursing home or assisted living facility if that is the client's choice
- Strengthen family and community supports for the individual



# DEPARTMENT OF SOCIAL SERVICES ADVISORY BOARD

24 Baker Street Winchester, VA 22601 540-662-3807 www.winchesterva.gov

I, Patricia Stiles, Vice Chair for the Department of Social Services Advisory Board of the City of Winchester, hereby certify on this 26<sup>th</sup> day of June 2014 that the following Resolution is a true and exact copy of one and the same adopted by the Department of Social Services Advisory Board of the City of Winchester, assembled in regular session on the 26<sup>th</sup> day of June 2014.

### RESOLUTION

WHEREAS, the Department of Social Services Advisory Board of the City of Winchester, Virginia (the "Board"), finds it desirable to establish a schedule of its Regular Meetings for the period beginning July 1, 2014, and concluding June 30, 2015; and

WHEREAS, Section 15.2-1416 of the Code of Virginia, 1950, as amended, allows the said Board to also establish a schedule of alternate dates for each of said Regular Meetings so that in the event the Chair (or Vice-Chair, in the absence of the Chair) declares that weather or other conditions are such that it is hazardous for the members to attend a scheduled Regular Meeting, then all hearings and other matters shall be conducted at the continued meeting with no further advertisement required.

NOW THEREFORE, BE IT RESOLVED that all meetings hereinafter described shall be conducted in the Board Room at 24 Baker Street, Winchester, Virginia, beginning at 4:00 P.M. for the Regular Meeting; and

BE IT FURTHER RESOLVED that the following schedule of Regular Meetings is, hereby, adopted with the alternate or continued date appearing in parenthesis beside the date for each Regular Meeting:

# Schedule of Regular Meetings

July 24, 2014(July 31, 2014)September 25, 2014(October 2, 2014)November 20, 2014(December 4, 2014)January 22, 2015(January 29, 2015)March 26, 2015(April 2, 2015)May 28, 2015(June 4, 2015)

BE IT FURTHER RESOLVED that all advertisements for Public Hearings should reflect the alternate date.

Resolution No. 2015-01.

ADOPTED by the Department of Social Services Advisory Board of the City of Winchester on the 26th day of June 2014.

Witness my hand,

Patricia Stiles Vice Chair, Department of Social Services Advisory Board of the City of Winchester